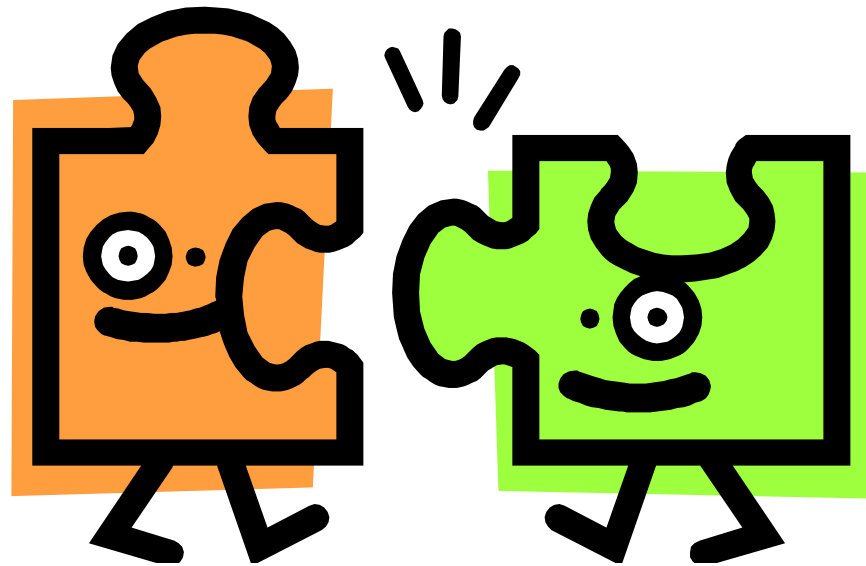


Communicating with the “Other” Side %\$@#&!





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Communication KEYS

- ACTIONS
- ATTITUDES
- CHOICES



Actions

What you do speaks so loudly that

I cannot hear what you say.

~ Ralph Waldo Emerson



Actions

Beginning today, treat everyone you meet as if they will not be here tomorrow. Extend to them all the care, kindness and understanding you can muster, and do it with no thought of any reward. Your life will NEVER be the same again.

~ *Og Mandino*



Actions

The Famous...

GOLDEN Rule

- How do you want to be treated?



Attitudes

It is clear that:

*A POWERFUL shift of Attitude
can alter the whole course
of communication.*



Attitudes

- Our ATTITUDE can be seen before we are even introduced to someone
- It is our first impression before we even open our mouth



Attitudes

Ability is what you're
capable of doing.
Motivation determines
what you do.
Attitude determines
how well you do it.

~ Lou Holtz



Choices

- I am going to choose to be happy today
- I am going to choose to SMILE today
- I am going to choose to be nice today
- I am going to choose to help someone today



Choices

- I am going to **do my BEST**
 - I am going to **NEVER** give up
 - I am going to:
Do the “RIGHT” thing
-

LIFE Is All About Choices!!!



Choices

Profound change can occur
when even one person
makes a positive choice.

~ Steven Spielberg

Questions and Comments